

MYOB Advanced

Release Notes

2018.1.4

myob

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Introduction

Welcome to the 2018.1.4 release of MYOB Advanced.

What's New in this Release?

The 2018.1.4 release adds features to the Payroll module to better support contractors in your organisation.

Installing this Release

The 2018.1.4 release is automatically deployed to all production accounts.

Note: An updated licence is required to enable configuration options for the new features. While accounts in our managed environment will have their licences updated automatically, a local installation must be updated manually by navigating to the Licence Maintenance (SM.20.15.10) form and clicking the **Update Licence** button.

New Features

Payroll Updates

Support for Contractors

This release improves support for contractors in the MYOB Advanced system, by adding new Payment Summary types and updates to fields relating to contracting.

Note: See the “Contractors” white paper on the [MYOB Advanced Education Centre](#) for more information on dealing with contractors.

As of this release, the “Labour hire / Contractor” option has been changed to “Labour hire” in the **Employment Basis** dropdown on the Taxation tab of the Pay Details form (MPPP2310) and a new **Contract type** dropdown has been added. This dropdown’s available options are:

- Individual
- Labour hire
- Contractor

The contractor’s ABN can now be saved in a new field. This can be used when either “Labour hire” (optional) or “Contractor” (mandatory) is selected.

Melbourne ▾ Pay Details ★

Employee ID: EP00000004 - Sheridan Matthew, Mr. Ⓜ * Status: Active ▾

Employee name: Sheridan Matthew, Mr.

Standard Pay Taxation Employment Settings Employee Defaults Entitlement Balances Payroll Tax

Tax Declaration Summary

Tax File Number (TFN):	565051603	Medicare Levy:	Has not claimed Medicare Levy variation
Residency:	Australian resident	Children:	Has not claimed dependent children
Tax-free threshold (TFT):	Claimed	Study Debt:	Nil
Special Tax Offsets:	No special Tax Offsets claimed	Tax Scale:	2
TFN Declaration Status:	Never Submitted	Withholding Variation:	No withholding variation
TFN Last Submitted Date:			

Tax File Number and Withholding Declaration

Tax File Number (TFN): 565051603 Application Pending Under 18 Pension/Benefit None

Australian Business Nu...

Previous Last Name:

Employment Basis: Not required ▾

Contract type: Contractor ▾

Residency?: Individual Labour hire

Payment summary type: Contractor

Claim Tax-free threshold?: Yes No

Claim Seniors tax offset?: Yes No

Single Illness-separated couple Couple

Update open pay(s) Update all completed pay(s)

Employment Basis Changes

The available options in the **Employment Basis** dropdown are now determined by the Contract type:

- If the **Contract Type** is “Individual”, the **Employment Basis** dropdown includes only “Full-time” (default), “Part-time” and “Casual”.
- If the **Contract Type** is “Labour hire”, the **Employment Basis** dropdown includes only “Labour hire” (default).
- If the **Contract Type** is “Contractor”, the **Employment Basis** dropdown is set to “Not required” (default).

If an employee’s **Contract Type** selection changes, the **Employment Basis** selection will be changed to the default for the Contract Type selection, as above.

Note: The **Employment Basis** dropdown on the Employment History tab of the Employees form (EP203000) has also been affected by this release: the “Labour hire / Contractor” option has been changed to “Labour hire”; however, this dropdown is not affected by the contract type (as the **Contract Type** setting exists on the Pay Details form only). The **Employment Status** dropdown on this tab also contains a new “Contractor” option.

Contractor Taxation

When “Contractor” is selected for the **Contract Type**, the employee must be taxed at the taxation rate for contractors—this is usually 20%, but the contractor may supply a different rate. To do this, you must ensure that the pay items in the employee’s pay are set to use a custom tax rate, with the contractor’s rate specified.

Note: When the “Contractor” option is selected, a note appears on the Pay Details form, reminding you to set up the employee’s taxation this way.

Payment Summary Type

On the Pay Details form (MPPP2310), the **Payment Summary Type** field has been moved from the Employment tab to the Taxation tab. There are several new types, and the appropriate one will be automatically selected based on the selections for residency and contractor.

- If residency is Australian, and contract type is “Individual”, then PS type is set to Individual Non-Business (INB).
- If residency is Australian, and contract type is “Labour hire”, then PS type is set to Business and Personal Services (BPS).
- If residency is Australian, and contract type is “Contractor”, then PS type is set to Voluntary Agreement (VA).
- If residency is Foreign, then PS type is set to Individual Non-Business (INB).
- If residency is Working Holiday Maker, then PS type is set to Working Holiday Maker (WHM).

You can override the Payment Summary type, but take care when doing so—this can result in an invalid combination of settings.

Melbourne Pay Details

Employee ID: EP00000004 - Sheridan Matthew, Mr. * Status: Active

Employee name: Sheridan Matthew, Mr.

Taxation Employment Settings Employee Defaults Entitlement Balances Payroll Tax

Tax Declaration Summary

Tax File Number (TFN):	565051603	Medicare Levy:	Has not claimed Medicare Levy variation
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TFN Declaration Status:	Never Submitted	Withholding Variation:	No withholding variation
TFN Last Submitted Date:			

Tax File Number and Withholding Declaration

Tax File Number (TFN): 565051603 Application Pending Under 18 Pension/Benefit None

Australian Business Nu...
Previous Last Name:
Employment Basis: Not required
Contract type: Contractor
Residency?: Australian Foreign Working Holiday Maker

Payment summary type: **Voluntary Agreement** Override PS Type Update open pay(s) Update all completed pay(s)

Claim Tax-free threshold: No Business and Personal Services

Claim Seniors tax offset?: No Voluntary Agreement Working Holiday Maker

Claim zone / special tax o... No Illness-separated couple Couple No

Note: The BPS and VA types are supported by Single Touch Payroll reporting only, i.e. you cannot report them using the PSAR.

Note: The Working Holiday Maker type is a Payment Summary type for reporting purposes, but in practice it is actually the Individual Non-Business type, with WHM earnings reported separately. This applies to the PSAR and STP.

Payment Summary Amount Breakdowns

New columns that break down the totals for each payment summary type are available on the Payment Details tab of the Manage STP Submissions form (MPPP5019). Click the Column Configuration icon on this tab (☰) to choose which of the new columns you want to see.

Leave Update

Leave payments now reduce the main income item. When entering days taken on the Employee's Current Pay form (MPPP3130), the Income Pay Item to offset the leave payment against now defaults to the pay item with highest value, not the first pay item in the employee's pay.

Interface Updates

This release also includes some updates to the user interface in the Payroll module to make the system easier to use:

- When searching for a batch on the Manage STP Submissions form (MPPP5019), the search window now displays the Pay Group ID, making it easier to find the batch you're looking for.
- The text on the Single Touch Payroll tab of the Payroll Preferences form has been updated to refer to Secure Authentication.

Resolved Issues

The following tables detail the issues that are addressed by this release.

Organisation

Problem ID	Description
159303925122 159122204421	When clicking on the search icon on the Warehouse column of the Products tab on the Opportunities form (CR304000), the Warehouse lookup window displayed incorrect Qty. On Hand values. This has been resolved.
160657323180 160609757421	If a user added lines to an Opportunity, then selected Create Sales Order from the Actions dropdown before saving, the new lines would disappear. This has been resolved.

Finance

Problem ID	Description
150694901208 160916961801 160273307855 151424012391 150707270061 150627130761	When printing the Invoice/Memo Form from the Reports dropdown on the Cash Sales form (AR304000), the form could print with no data. This has been resolved.
150835735332 156426000554 154246285811 152626358031 152457534651 150825751231	Project information was not entered correctly after uploading transactions on the Bills and Adjustments form (AP301000); all transactions defaulted to the "X – Project Task" project. This has been resolved.
162260669456 164627445504 163672144981 163437072351 163055436811 160741420121	Errors could occur when uploading trial balances for two or more companies that have company type "Without Branches" This has been resolved.
148506245467 150164841431 148316537061	The error message "Owner '<OwnerID>' cannot be found in the system" could appear when voiding a payment. This has been resolved.
159201398272 159678315321 159122204471	In some cases, it could be possible to edit the date of released documents, causing a mismatch between AR and GL that prevented reconciliation. This has been resolved.
154839898123 154516184186 154516184171	When entering records on the Cash Book Vouchers form (GL304000), the Ref Number generated for each line did not following the numbering sequence for the branch correctly. This has been resolved.
150666092537 150644216743	In some cases, the error message "Subaccount is inactive" appeared when trying to release a report on the Release Tax Report form (TX502000). This has been resolved.

Problem ID	Description
156531353959 156202634671	It was possible for a Cash Account transaction's status to remain at "Released" even though the corresponding GL batch had been posted. This has been resolved.
162668310473 162629746671	It was not possible to use Cashbook Vouchers for AP Quick Cheques. This has been resolved.

Distribution

Problem ID	Description
146966728321 159475919361 159224100471 149281335451 146849446801	In some cases, a sales order could be put in the "Pending Approval" status in organisations that had no approval structure set up, meaning that the order could not be completed or closed. This has been resolved.
161871749427 162918788075 161779425941 161703498301	The error message "Another Process has added an INTranCost record", your change will be lost" could appear when trying to release an Issue from a Shipment. This has been resolved.
160553138011 160426312512	Deleting a supplier record from a stock Item that has multiple supplier details lines with the same VendorID and VendorInventoryID would also delete the Cross Reference. This has been resolved.
159342847988 159256973001	In some cases, data entered on the Prepare Replenishment form (IN508000) was reset when the user moved to a new line. This has been resolved.
154464292766 154145405031	In some cases, request approvals showed an incorrect date, which prevented them from being processed. This has been resolved.
159338340920 159067767181	Error messages could occur when trying to process a serialised item for a sales order with the type "RC". This has been resolved.

Fixed Assets

Problem ID	Description
143514983923 143461534071	In some cases, a fixed asset that had been disposed of would still appear on depreciation reports. This has been resolved.
151726254930 151574504521	The error message "Column 'DebitAccountID' cannot be null" could appear when disposing of or making changes to land assets on the Fixed Assets form (FA303000). This has been resolved.
154083520657 153870481305	After reversing an asset, it was still possible to make the asset record active by ticking and unticking the On Hold option. This has been resolved.
154109398215 153831709881	It was not possible to split an asset when it was linked to a parent asset. This has been resolved.

Projects

Problem ID	Description
155388396713 155206915491	Adding recurring billing item on project tasks caused data duplications or changes when editing the tasks. This has been resolved.
160380110287 159995016291	The Pending Invoice Amount on a project did not get updated for re-invoicing after an AR Invoice related to the project was reversed. This has been resolved.
158680456698 158581223611	The error message "Billing Rule "TMR" will not be able to compose the subaccount since account was not determined." could appear when running the Project Billing process. This has been resolved.

System and Platform

Problem ID	Description
160903650625 163990395381 163536281171 161470042376 160793970754 160774484501	Attempting to query the Vendors, Customers or KitAssembly endpoints via the Advanced API could return "Unknown Columns" errors. This has been resolved.
162533172189 163169649101 162428010761 162206563251	It was not possible to switch between tenants from the User dropdown at the top right of the screen, if one tenant used the classic UI and the other used the new UI. This has been resolved.
163068822887 163107766521 162863451671 162553034801	When using the Chrome web browser to compose an email, the email contents disappeared after the user clicked Save . This has been resolved.
158058903159 159992379501 157329806401	In some cases, Pivot Tables could disappear from menus or the site map. This has been resolved.
160090820021 159992379201 159005219851	The error message "The underlying connection was closed" could appear following a timeout when trying to import a file via file synchronization. This has been resolved.
162551343240 162519116941 162459069351	Mass Record Updates for a Generic Inquiry did not work if the Generic Inquiry contained the table SOOrderShipment. This has been resolved.
160548088818 159934591861	In some cases, changes to the column display order on forms was not saved. This has been resolved.
159453994658 159404837241	The error message "The 'siteStatus' view is not found. Try to publish the customization project" could appear when trying to add data fields to a form in a customisation project. This has been resolved.
160411166567 159676412081	The PartnerSupport user and users with administrator logins were unable to use the Add Menu Item button when using the Edit Mode of the new UI. This has been resolved.
160875616876 160827261371	After turning on auto numbering for the Segment Key "BIZACCT", duplicate branches could be created when adding a new company. This has been resolved.

Problem ID	Description
163099102013 162918787766	Setting an email account on the System Email Accounts form (SM204002) and clicking Test resulted in the error message "A call to SSPI failed, see inner exception." This has been resolved.
-	It is now possible to create a new Book Calendar from a linked Generic Enquiry. To do this, select "Book Calendars" for the Entry Screen on the Entry Point tab of the Generic Inquiry form.

Customer Portal

Problem ID	Description
160745601985 164269268181 163147084223 162918787844 162918787831 161387703371 160679289201	The error message "Nullable object must have a value." could appear when adding items to the cart. This has been resolved.
160786026749 163610320101 160786026744	The Show Available Quantities option was not available on the B2B Ordering Settings of the Portal Preferences form (SP800000). This has been resolved.
160784925882 160783184655	Incorrect quantity and amount values could appear after adding items to the cart on the Item Catalogue form (SP700000). This has been resolved.
160784926020 160784926015	The cart could show the warning message "Current warehouse doesn't have enough item available. Your order processing may take slightly more time." even though there was quantity available in the warehouse. This has been resolved.

Payroll

Problem ID	Description
162551181791 162428010641 162995238006 162918787751	The following error message could occur when processing a pay run: "Error: Another process has added the 'MPCurrentPayPayItemRollup' record. Your changes will be lost." This has been resolved.
161030080175 160908278645	Annual Leave accrual could stop carrying over on the employee's anniversary date. This has been resolved.
162507529518 162190812881	YTD values could be incorrect on employees' payslips. This has been resolved.
162566136241 162519117041	When entering a superannuation fund on a pay item, the fund defaulted to a different fund. This has been resolved.
163083720813 163055436421	The error message "An item with the same key already been added" could appear when opening a pay. This has been resolved.

Problem ID	Description
163298663217 163212689278	It was possible for companies to disappear out the bottom of the table of companies on the SBR Registration tab of the Payroll Preferences form (MPPP1100). This has been resolved; pagination has been added to the tab so that all companies can be seen.
162260955930 160991813741	The error message "ABN for employee fund is invalid" could appear when submitting a superannuation payment. This has been resolved.
161392360711	The error message "The resource you are looking for does not exist" could appear when attempting to submit a superannuation batch. This has been resolved.

Known Issues

The following known issues and breaking changes have been identified in this release.

Partner users visible on some forms

User accounts with the licence type MYOB_Partner and the Admin account used exclusively by MYOB are hidden from all other users; they do not appear on user selection lists. However, these user accounts will appear in selection lists on the following forms:

- Event > Attendees (CR.30.60.30)
- Role List (SM.65.10.00)

Switching between tenants with different UIs

When switching tenants from the User dropdown at the top right of the screen, the system retains the UI (classic vs. new) of the first tenant, i.e. if a user switches from a tenant where they use the new UI to a tenant where they use the classic UI, the second tenant will still display the new UI.

Error message when a my.MYOB login is required

Certain actions, such as submitting an STP batch in the Payroll module, require that the current user is logged in with a my.MYOB/Secure Authentication account—if this is not the case, an error message will appear. To avoid the error message, the user must log out, then log in again using their my.MYOB/Secure Authentication login and perform the action again.

Secure Authentication signin button unavailable

If a user logs in with a Secure Authentication account that has not been associated with an MYOB Advanced login, they will be redirected to the MYOB Advanced login screen, where a message informs them that they must log in with their Advanced details so that the two accounts can be associated with each other. At this point, the **Sign in with Secure Authentication** button cannot be used—clicking it just redirects back to the Advanced login screen. In the rare case that another user who uses the same Secure Authentication account tries to log in on the same PC, the **Sign in with Secure Authentication** button will not work for them either.